

# Birmingham community**ALERT**



Sign up to the

## **FREE** emergency messaging service

from Birmingham Resilience Team



case study 1  
**Pat and Trevor**



Pat has signed up to Birmingham Community Alert and receives text messages to her mobile phone.

Pat says: "Being a carer can be stressful. Simply by providing 3 postcodes I have ensured that I will be advised of any emergency affecting either of our homes or Trevor's day centre."

case study 3 **Margaret**



Margaret has signed up to receive Birmingham Community Alerts on her landline telephone.

Margaret says: "Not only will I get an alert if an emergency affects my home, but more importantly I will be alerted for emergencies affecting my mother's home and I'll be able to check up on her."

# What is Birmingham Community Alert?

Birmingham Community Alert is a hi-tech messaging service for all residents and businesses in Birmingham providing emergency texts or voicemail messages during an emergency incident.

You can also choose whether to receive the latest information on how we are improving Birmingham's resilience to major emergencies, and what you can do to help, in our monthly newsletter.

## How does it work?

### Step 1

#### Select your location(s)

Choose up to **3** different postcodes. This allows us to send you messages if the emergency is affecting one of your chosen areas. For example:

1. home postcode
2. work postcode
3. relative's postcode/other

## Step 2

### Choose how you want to receive messages



#### SMS

*(text message to your mobile)*



#### e-mail

*(required to receive our resilience newsletters)*



#### mobile voice

*(voice recording played to your mobile)*



#### telephone

*(voice recording played to your landline phone)*



#### pager



#### fax

#### case study 2 Raj



Raj receives alerts by text message to his mobile phone and by e-mail which he can also receive on his mobile device as well as at his computer.

Raj says: "I commute to work every day and it is important to me to know of any emergencies affecting my office. I simply used the office postcode and will now receive alerts whether I'm at work, en route or still at home."

#### case study 4 Paul



Paul receives alerts to his pager, fax to his CCTV room and mobile phone text message.

Paul says: "Being responsible for a large building I have registered and made sure my key security staff are signed up to receive emergency alerts so we can quickly respond to any incidents affecting our building or surrounding area. I've also encouraged all the tenants in the building to sign up. I also benefit from receiving alerts for my home address!"

## Step 3

### Register

There are **3** ways to register:

1. Go to our secure on line form at [www.birminghamprepared.gov.uk](http://www.birminghamprepared.gov.uk) *(Preferred option)* **or**
2. Text **ALERT** followed by a space and your postcode to **83118** **or**
3. Complete our form overleaf and post it to us.



telephone: **0121 303 4825** • Email: **info@birminghamprepared.gov.uk**

**DON'T  
DELAY,  
SIGN UP  
TODAY!**

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3. Complete our form below and post it to us.



**SIGN UP FORM** – Sign up by completing this form and post to: **Birmingham Resilience Team, Room B159, Council House, Victoria Square, Birmingham B1 1BB.**

Title: \_\_\_\_\_ Date of birth: \_\_\_ / \_\_\_ / \_\_\_ Full name: \_\_\_\_\_

Full address: \_\_\_\_\_

\_\_\_\_\_ Postcode (*required*): \_\_\_\_\_

I would like messages sent to (*only enter details of the services that you require*):

Text to mobile: \_\_\_\_\_ Landline voice message: \_\_\_\_\_

Email address: \_\_\_\_\_

I would ALSO like to register for the following (*optional*):

Postcode 2: \_\_\_\_\_ Postcode 3: \_\_\_\_\_

Please tick to also receive newsletters from Birmingham Resilience Team

Signed: \_\_\_\_\_ Date: \_\_\_ / \_\_\_ / \_\_\_